

The art of **boosting B2B** experiences. Explore how integrating marketing

automation into your digital asset management system can simplify workflows and deliver untapped value.



assets that create customer experiences. But often, marketers work across multiple channels—and then spend extra time consolidating them. Save time by combining marketing automation with your digital asset management system. That way, marketers can instead build impactful experiences seamlessly. Digital experiences Surge in digital

exception. Digital asset management platforms allow B2B marketers to manage media

According to Adobe and Econsultancy, customers are interacting increasingly with organizations through new and

are constantly in flux.

existing digital channels.

Existing customers using digital channels **72**% New customers using digital channels 82% New and changing customer journeys Source: Adobe and Econsultancy

75%

customer interactions

holistically, you will fail the customer in a big way. Ajit Sivadasan Vice President at Lenovo

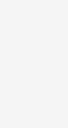
Content operations are key

53%

Content, including digital



56% Customer journeys, including marketing automation



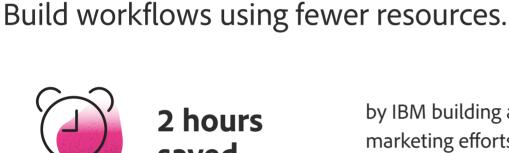
Smooth out your content operations. Integrating a marketing automation tool—like Adobe

Marketo Engage—with Adobe Experience Manager Assets

makes for a seamless marketing workflow that saves

28 days for IBM to implement Marketo Engage

of development eliminated by Trane **Months** Technologies using turnkey Marketo **Engage integrations**



marketers time and resources.

by IBM building a single view of marketing efforts for customer interaction follow-up, instead of multiple days

with Western Digital marketers

No reliance equipped to introduce creative experiences across channels



75% less

required for Relativity to get critical

communications to customer base



Tim Furlow Former Senior Manager of Optimization Analytics, Western Digital

created 10x more

Marketo Engage

112%

increase in email click rate

consolidated core messaging across channels

interactions now organized into

account intelligence packages

Account-based marketing capabilities gained by IBM using Marketo Engage

Value IBM gained by in delivering

marketing programs 3x

faster after implementing

150_M

Uncover value with a single view of marketing.



Marketo Engage became a business transformation and a tool for driving process change. What we're building with

Forrester named Adobe a Leader in digital asset management and an expert in technologies to enhance your B2B experiences. 82% of CX practitioners have observed new and changing customer journeys

Invest in expertise.

products that help deliver on the promise of content atomization and scale. Source: Forrester

Adobe leads with strong usability and integrations. It's

Looking to get started?

a visionary vendor with a portfolio of complementary

72%

have seen a surge in new

customers using digital channels

native DAM that easily manages thousands of assets to create, manage, deliver, and optimize personalized experiences at scale.

Marketo Engage gives marketers the

account-based marketing across every

channel from acquisition to advocacy.

complete toolkit to deliver lead-based and

Experience Manager Assets is a cloud-

See what Adobe can do for you.

Marketo Engage enhances workflows for marketers through a

seamless integration with Experience Manager Assets. Once integrated,

the platform creates a bridge to efficiently drag and drop assets into





Sources David Carrel, "2022 Digital Trends: Experience Index," Adobe and Econsultancy, 2022. Dom Nicastro, "Adobe Integrates Adobe Experience Manager Assets With Marketo Engage,"

"Turning Up the Heat with Marketing Automation." Adobe customer story for Trane

"Western Digital Drives Marketing Innovation with Adobe Experience Cloud," Adobe

Jill Steinhour, "Digital Trends 2022—B2B in Focus," Adobe and Econsultancy, 2022. Nick Barber, "The Forrester Wave": Digital Asset Management For Customer Experience, Q1 2022," Forrester, February 16, 2022. "Profiting from insights," Adobe customer story for PitchBook. "Relativity Uses Adobe Marketo Engage to Implement a Multichannel, Lifecycle, Engagement Strategy Driving Up Lead Quality and Quantity," Adobe story for Relativity.

Technologies.

customer story for Western Digital.

Organizations need to be equipped to keep up with changing expectations. If you're not thinking about the customer

factors for success.

Top technology priorities for B2B organizations in 2022:

We've seen explosions in content operations and organizations really focusing on [that]. You've got to have that be as mature as your audience systems to deliver personalization. That's really, in today's digital marketing, the driver or the outcome CMOs aspire to.

Colin Reid

Senior Director Analyst of Marketing Technology, Gartner

We wanted to centralize logic so we could have reliable insights across departments, teams, and groups.

Create new marketing programs quickly.

JSVNE

TECHNOLOGIES"

increase in website traffic PitchBook experienced after investing in marketing channels

Marketo Engage is an entire process with governance and organizational change. This is about bringing great communication to people who want to engage with IBM. **Ari Sheinkin** Vice President of Global Demand, IBM

Source: Adobe and Econsultancy

automated experiences.

Explore how Adobe Marketo Engage can help consolidate your marketing data and resources into a single view.

CMS Wire, March 17, 2020. "IBM Is Changing the Narrative On Digital Marketing," Adobe customer story for IBM.

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