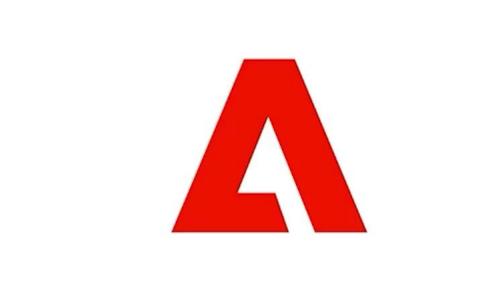


# EXPERIENCE MAKERS ON TOUR

One Adobe: il valore dei contenuti per realizzare esperienze personalizzate





## The content landscape is changing...fast



Number of **supported channels**, **markets**, and **formats** is exploding



Customers are **expecting more** and **more personalized experiences** 



Companies have highly complex, costly, disjointed content workflows



**Increased pressure** to demonstrate impact of content and manage spend



## What are the evidences from the market



## Demand for content is rising exponentially

Personalization is the #1 driver of increased demand for content

5x increase in assets to support growth in formats, channels, geos by 2024<sup>1</sup>



# Organizations are not set up to scale production

#1 challenge is lack of the right tech, followed by lack of people

70% of creatives time spent on non-core work, managing manual tasks<sup>2</sup>



# Budgets are not increasing relative to demand

Content costs routinely in the hundreds of millions of dollars

Little visibility and oversight of agency spend



## The need for rich content is expanding and fundamental for growth

### **Brand Identity**

Reaffirms a brand's DNA and translates responses to modern times and social movements

#### Loyalty & Engagement

Helps establish share of voice across channels amidst intensified competition

#### **Conversion Uplift**

Tailored content helps brands sell more, with 3D visualisation differentiating offers

## Merchandising

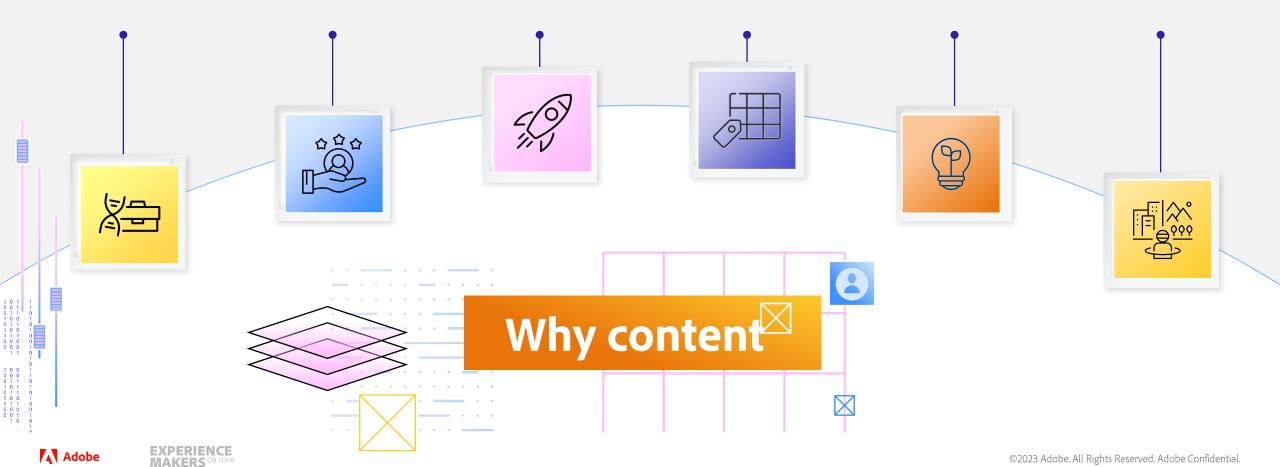
Agile content delivery enables brands to dynamically change the focus of their offerings

### Sustainability

Effective production and usage of content to meet Green environmental targets

#### **Metaverse Ready**

Content is an important enabler to be present in the metaverse and experiment with virtual reality



## Adobe X HUGO BOSS

# From traditional prototyping... BEFORE Days of work

Prepare materials



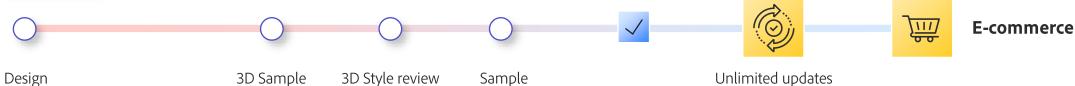
& decision

Sample making



Design

## **AFTER**Hours of work



Making

(I)

Style Review

& variations

A Adobe

EXPERIENCE MAKERS ON TOUR

**Limited updates** 

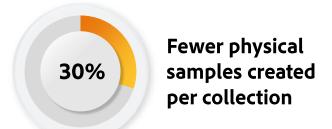
& variations

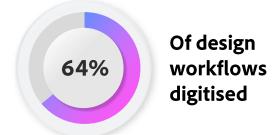


"Today, more than **400 designers**, pattern makers, collection managers, material library managers, and artists across the company use **Adobe Substance 3D** collection to drive innovation in design, manufacturing, marketing, e-commerce, and customer engagement."

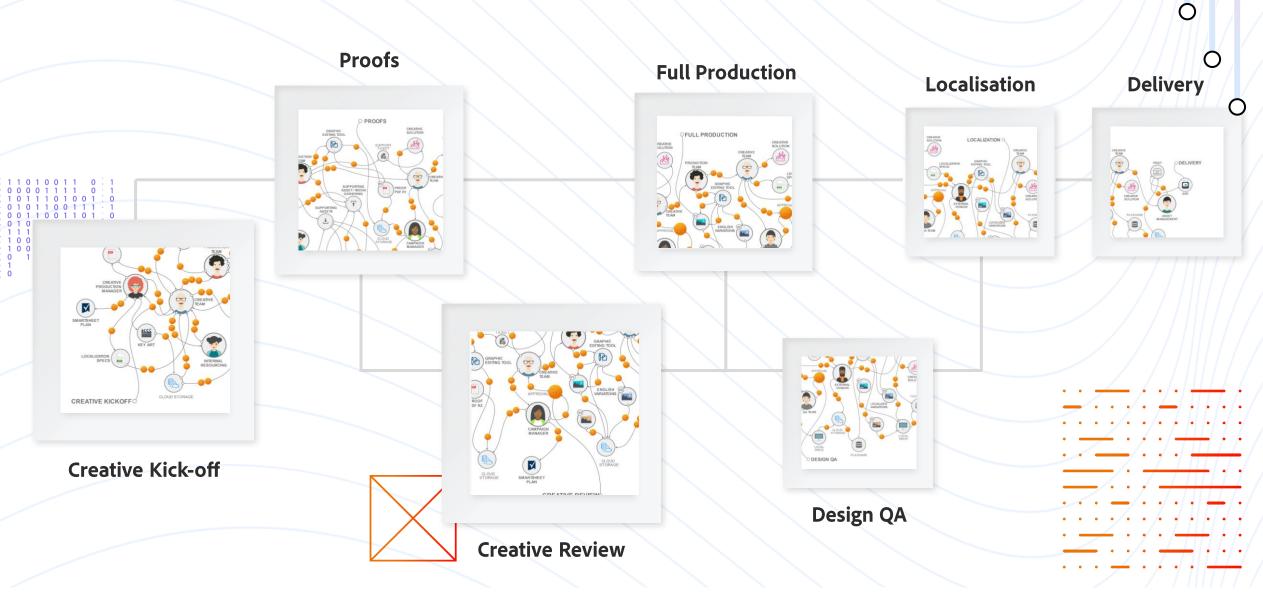






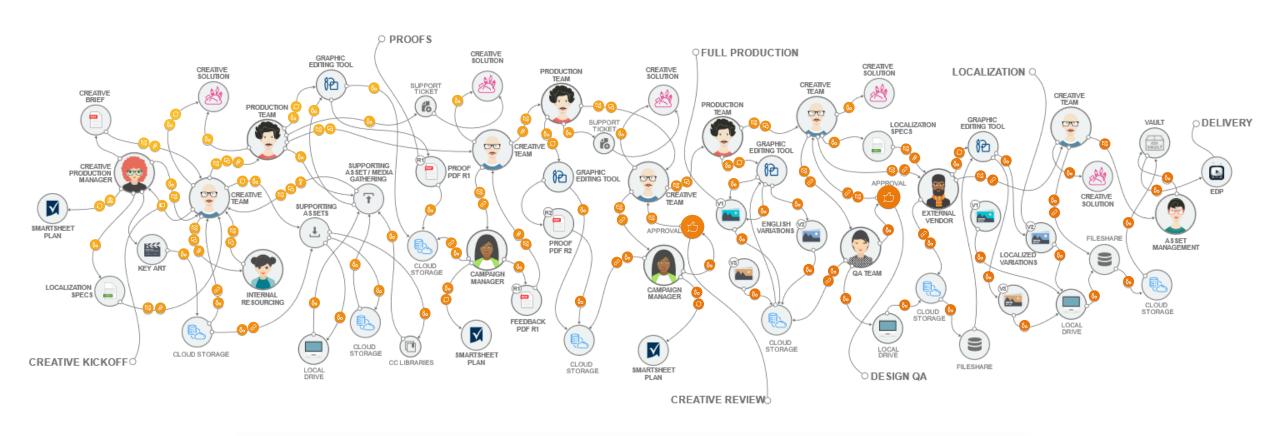


## While a content supply chain is nothing new...





## ...it's become increasingly costly and complex...



#### Workflow



Manual step



Questions / feedback



Multiple cycles



Approval

#### Communication



Email



Chat / messaging







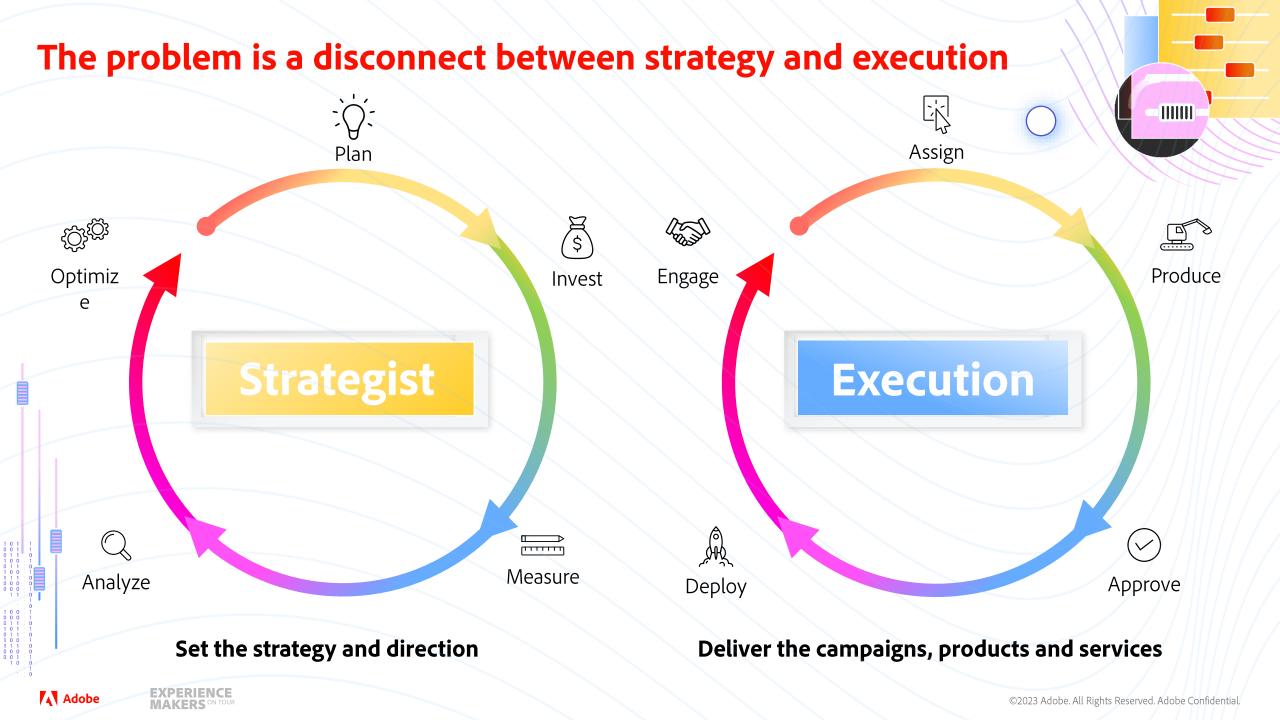


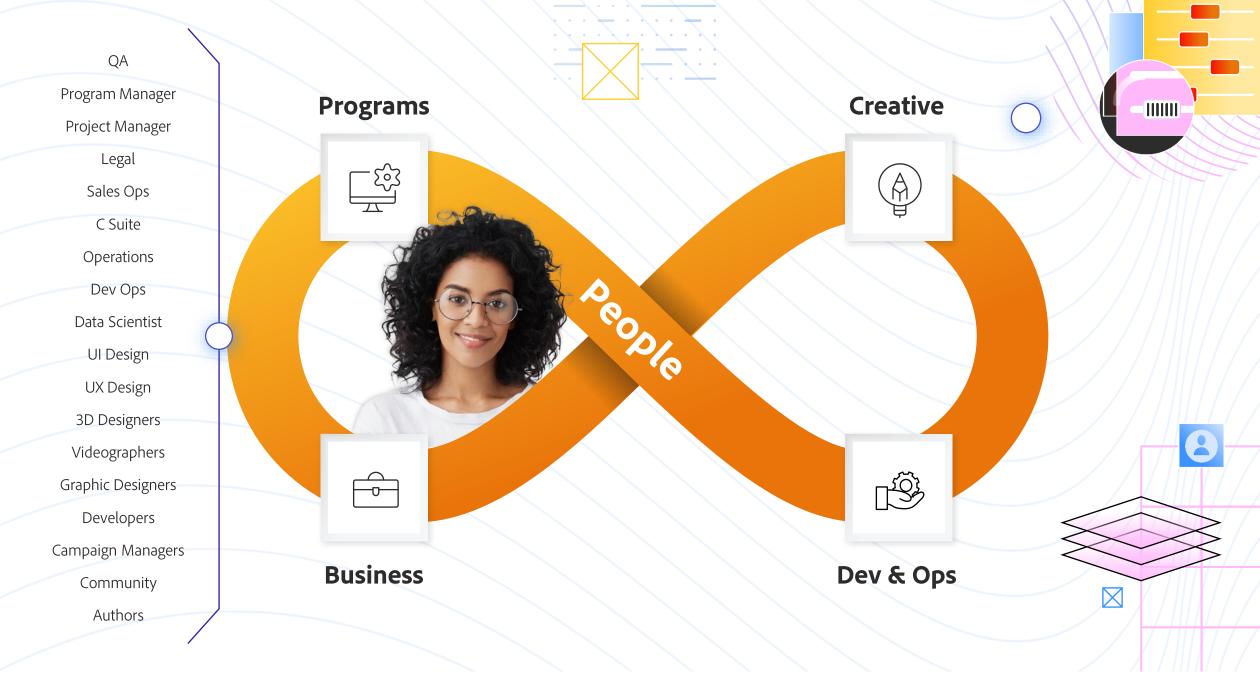
Attachment



Link













Program Manager

Project Manager

Legal

Sales Ops

C Suite

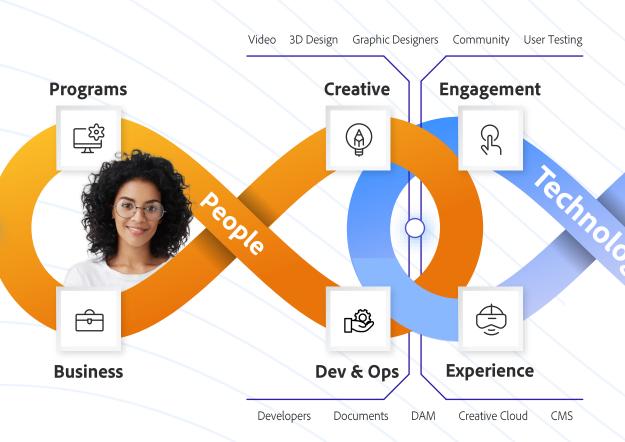
Operations

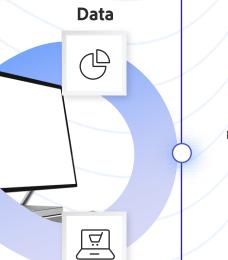
Dev Ops

Data Scientist

UI Design

**UX** Design





Commerce

Voice of Customer

CRM

Journey

Personalisation

CDP

Analytics

3<sup>rd</sup> Party Data

Product Lifecycle

PIM

Payment

Fulfillment

ERP

Translations

Headless

SEO

Social

Cloud Service

# CONTINUES DE LA CITATION DE LA CONTINUE DE LA CONTI

Planning and Intake



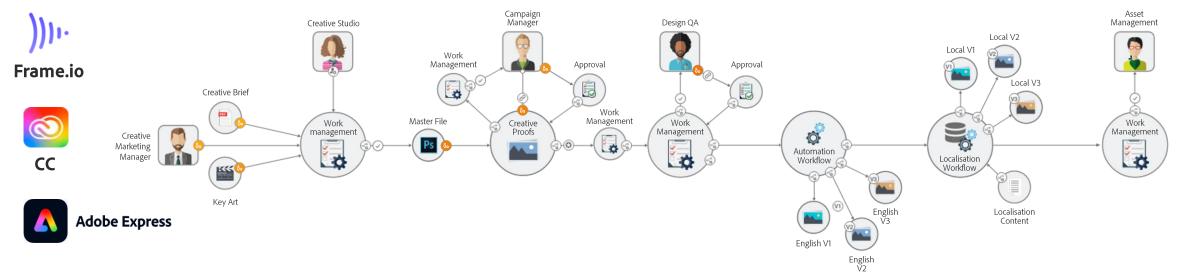


Store & Share

Distribution & Measurement



Adobe Workfront: Organize project intake, Resource management and task list, Collaboration, Review & Approve...





Adobe Experience Manager - DAM; Central Asset repository, Taxonomy and Renditions, Permissions and Sharing



## Unlocking the value of your content supply chain is a journey





## **Talent Enablement**

Enable individuals with new skills and content capabilities in-house



### **Cross Function Collaboration**

Partner between IT, Marketing, Design and Manufacturing teams



## **Iterative Approach**

Start small, test, measure, learn and then scale to minimise risk



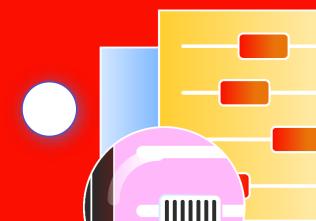
### **Business Case**

Quantify the value from potential projects, with an ROI focused mindset



# Adobe

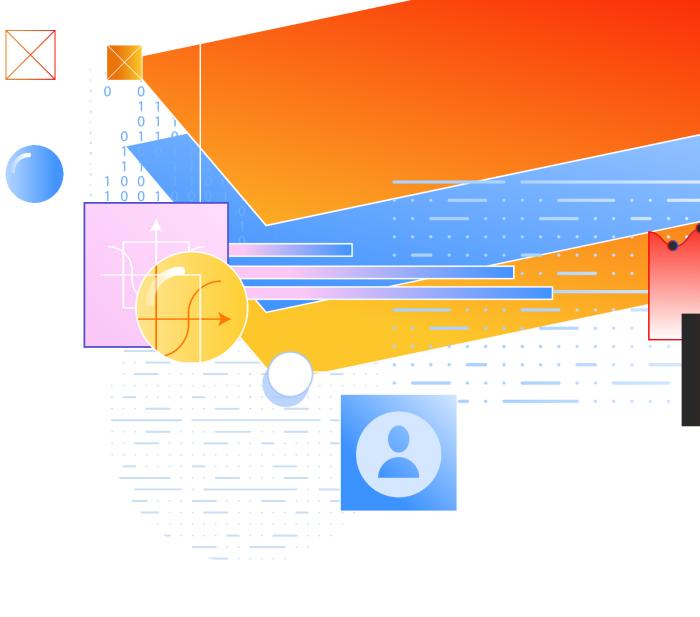
# EXPERIENCE MAKERS ON TOUR







Q&A



## Q&A



