



Adobe Forms are here to help

There have been many challenges for public sector organisations over the last 12 months, from hybrid working and closed through to increased caseloads. Managing complex, people-driven processes built around paper and digital forms has added to this challenge. What's become clear is that going digital is only a part of the answer. Organising processes in a clear, accessible and digital-first way is both crucial and difficult.



A digital transformation

Adobe Forms lets you use building blocks – form fragments – to create a seamless experience. This process turns hundreds or even thousands of forms into only tens of form fragments.

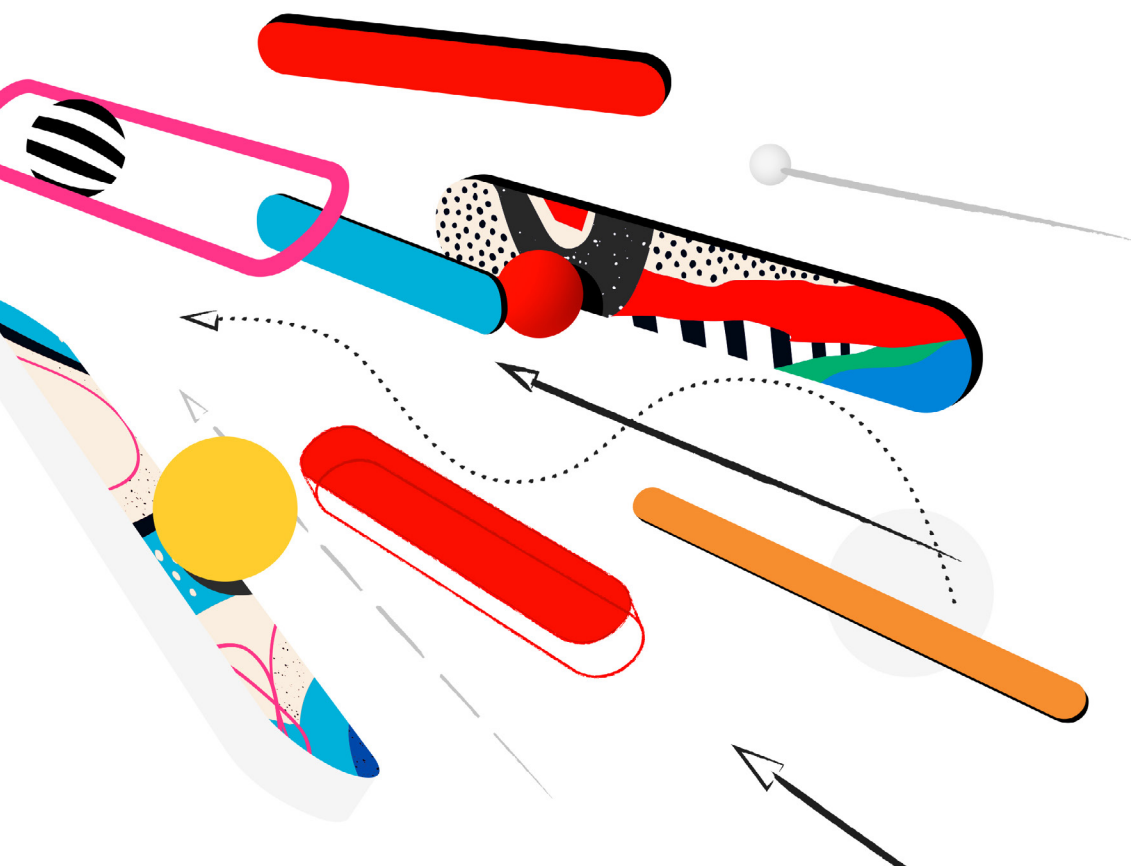
The advantages are huge. You can create flexible forms, which modify themselves depending on the answers given. Forms can be easily updated, at scale, when situations and requirements change. Modifying relevant form-fragments will replicate throughout the whole forms directory where that fragment plays a part, saving tens of hours of work each time.

Become more agile

Citizens having to complete endless forms, and public sector teams having to process them, becomes a thing of the past. Adobe Forms fragments can combine to capture all of your requirements, requests, and applications into a single optimised form. And that's not all. These form fragments go a long way to minimising the need for staff to drive a process forward.

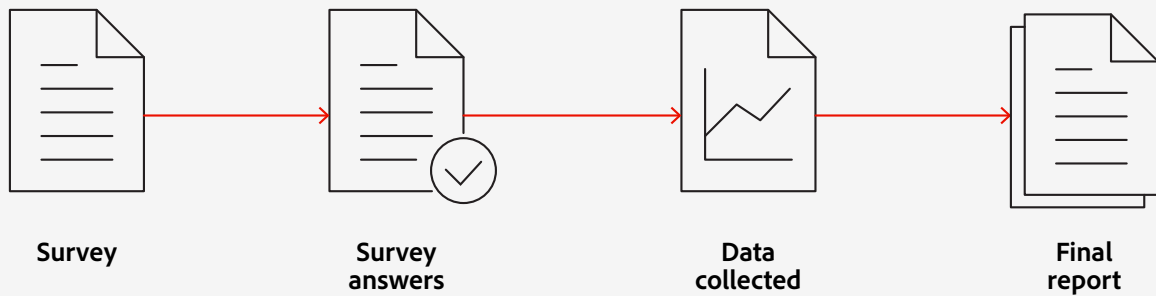
By grabbing data from an operational system, a form fragment can prefill a form. All it needs to do is ask the user to confirm their correct details, therefore reducing data errors and omissions, and saving organisations valuable time correcting the errors.

Even the need for rekeying is reduced or eliminated, as data can be posted from a completed form fragment back into an operational system. And with an electronic signature at key proof points, governance and compliance are built in.

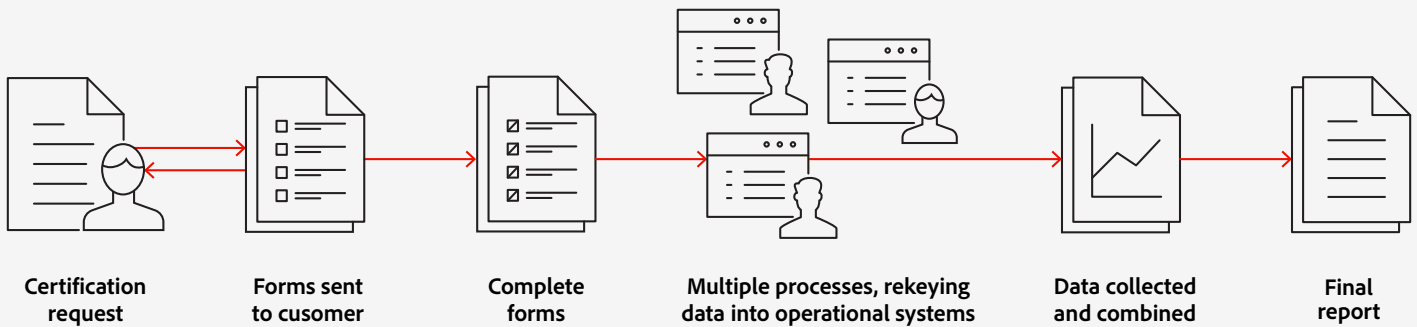


Where Adobe Forms makes the difference?

1: Where a single form, in any format, completes a process.



2: Where complex, people-driven processes are required after submission.



Adobe Forms can massively reduce, or eliminate completely, the time and resource intensive stage of multiple processes, rekeying data and error correction. This gives time back to public sector organisations and staff to do what they do best: supporting citizens.



A citizen-friendly format

By designing an easy-to-use built-in format, employees and citizens can remotely access relevant forms. Adobe Forms even retain data should a smart device lose its signal. When back online the user can then complete the remainder of the form.

Free up your staff

If too many of your staff are wrapped up in operational processes, dealing with large quantities and different types of forms, please contact us. We can work with you to define what issues you're facing, and then help design a roadmap out of the problem.



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