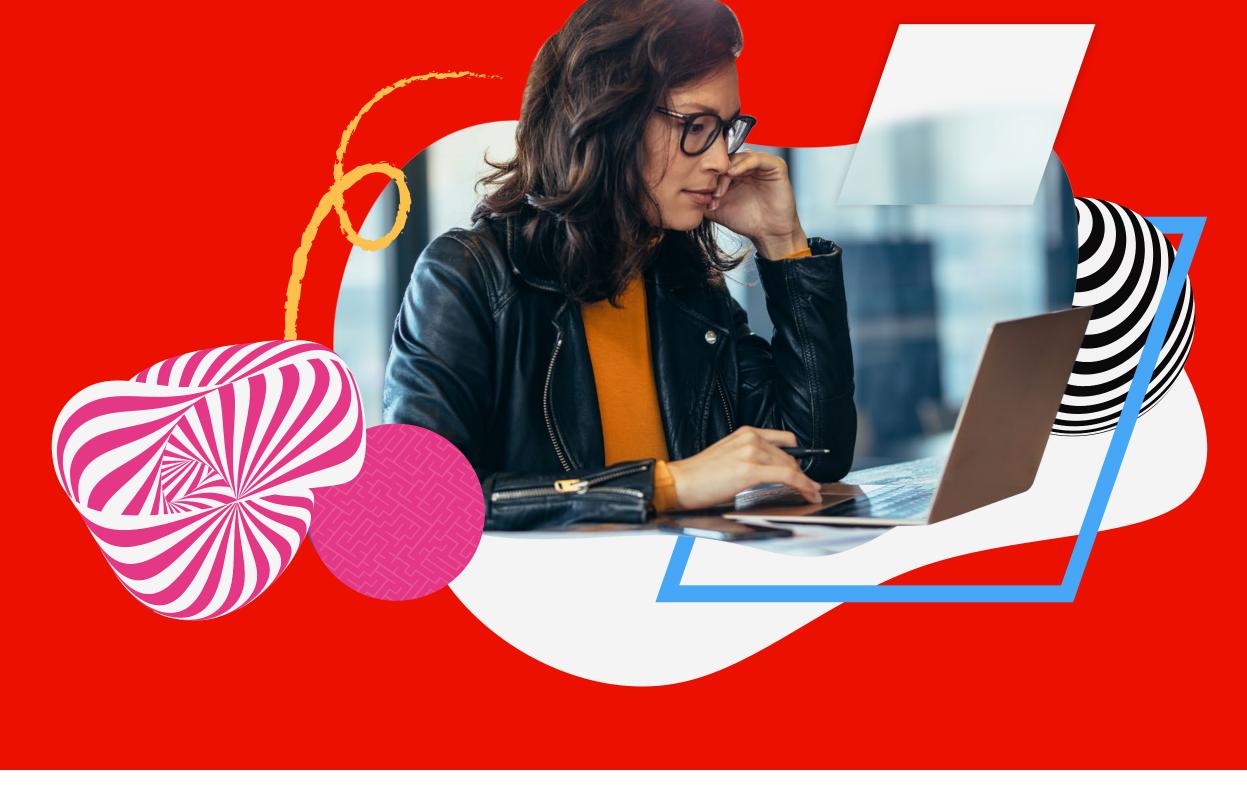


# Boost your business growth like a leader



Powerful marketing automation that separates you from the rest



Enabling them to fast-track results and deliver truly great customer experiences.

Marketing leaders are boosting their business growth by delivering

personalisation at speed and scale. How? By automating those processes.

leading marketing teams from everyone else. Here is what they had to say.

We spoke to more than 600 organisations using

a variety of marketing automation platforms to

gather the insights and best practices separating

**Changing priorities** 

What are the top-rated marketing objectives

for your business in the next 12 months?

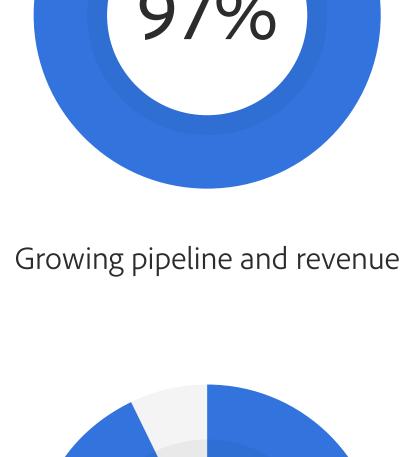




processes that can deliver...

Providing great buyer and

customer experiences





Five secrets to success – how marketing leaders lead

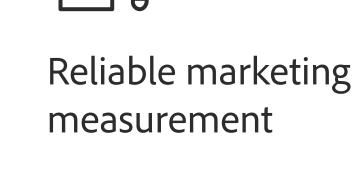
Purposeful Personalisation Marketing and sales alignment strategy and tactics at scale

Here are five areas – we'll call them best practices – that you

need to think about when it comes to your marketing strategy.



Orchestration mastery



Δ

History..

**∃** ₩ History

Alert Challenger 1 **Testing** 

Mewsletter Mewsletter

Newsletter A/B Test Config Web Activity by Company

Program Analyzer

People By Status People By Revenue Stage Opportunity Influence Analyzer

Newsletter Group Test

Web Activity by Company (Anon)

2a. Lifecycle Engagement (Stages)





6.0

-0-

81%

57%

#### Marketo Engage? Adobe Marketo Engage specialises in customer engagement for complex

What is Adobe

platform from acquisition to advocacy. Enabling you to build engaging, personalised experiences at scale and prove impact. Precision targeting – it's what the customer wants Ideally, how would you like to manage your

B2B buying journeys. As a complete

solution for lead management,

together – and natively supports

both demand and account-based

marketing strategies. Providing a

single, integrated lead management

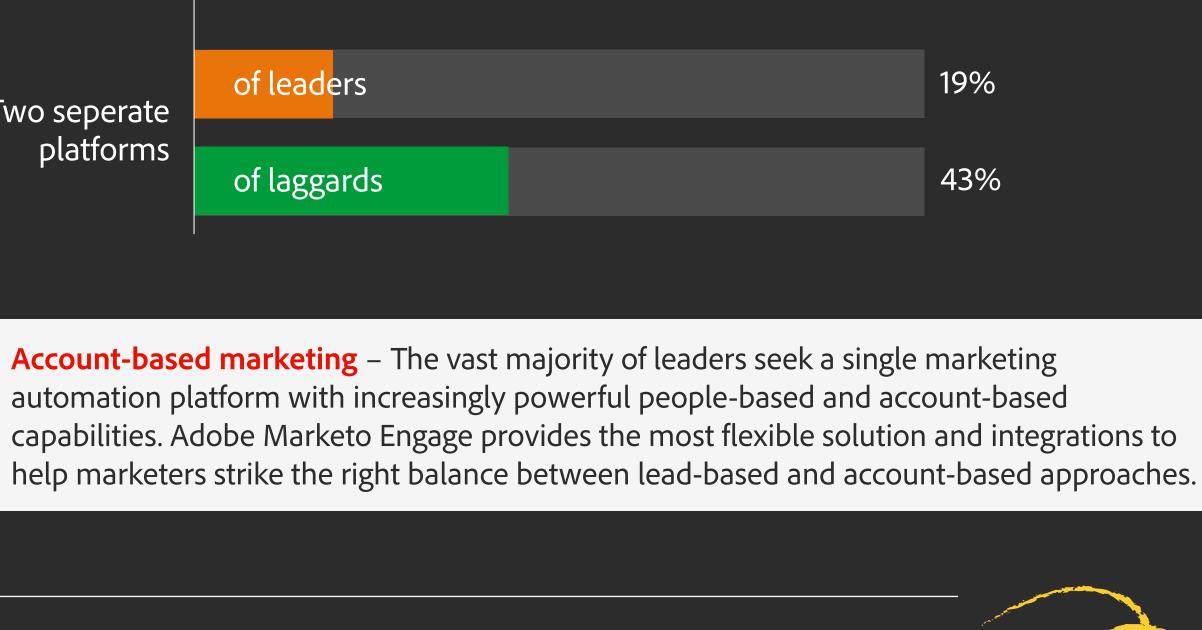
it brings marketing and sales

lead – and account-based engagements? How important are customer preferences to your customer experience approach? of leaders A single platform of laggards of leaders Two seperate platforms of laggards

Marketing and sales?

It's a match made in B2B heaven

How important are customer preferences to your customer experience approach?



of leaders predict even closer say sales and marketing will need to adapt to complete B2B transactions marketing and sales partnerships

## Sales alignment – Leaders are investing more time than ever in aligning Marketing and Sales, nurturing the overall relationship, and keeping a close eye on the evolution of operations. Adobe Marketo Engage offers industry-leading capabilities including Sales Insight, which runs atop the CRM systems that reps use every day.

It's time to get personal - and fast

over the years to come.

**Content personalisation** – Leaders understand that personalisation is at the core of today's B2B marketing. They are investing in ways to better create, deliver, and measure personalised content. When it comes to content personalisation and integrations to

To what degree do you perform content

of leaders

of laggards

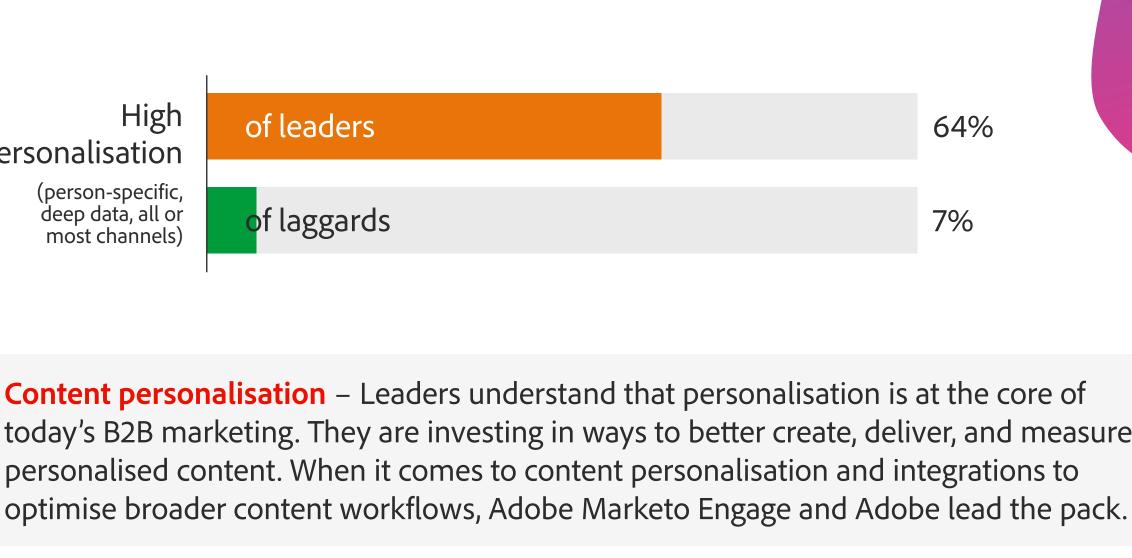
personalisation in your marketing?

High

personalisation

(person-specific, deep data, all or

most channels)



or hybrid events

previously handled by sales reps.

Automating cross-channel journeys – Leaders meet their B2B customers on the channels

they prefer and orchestrate engagement to ensure a seamless experience. Adobe Marketo

Engage provides the channels and channel integrations that B2B marketers love best,

Improved attribution can go a long a way

### implementing website engaging in in-person

helping automate not just campaigns, but complete experiences.

chat this year

Find out where your customers

are - and meet them there

**Attribution** – Leaders use multi-touch attribution to prove and improve marketing impact. Marketers who are ready to step up to more powerful touchpoint-based attribution can do it with Adobe Marketo Measure - included in the Adobe Marketo Engage

### of leaders plan to work on improving Ultimate package.



marketing automation

Our mission in creating the state of

marketing automation report was

to find out what enables leading marketing teams to lead. We learned a lot and we hope you will too.



Copyright © 2022 Adobe. All rights reserved. Adobe and the Adobe logo are either registered