

Marketing and IT teams are overwhelmed by the pressure to deliver exceptional digital experiences. A next-generation digital asset management (DAM) system with these seven requirements can meet today's content demands and avoid a rupture in the customer experience.

workflows.

Streamline

By switching to an on-demand DAM platform, financial services firm UBS improved collaboration with their video production teams and external agencies to achieve 3x faster and more efficient publishing.2



productivity experienced when organizations centered on the following: Reducing time spent searching for

- assets Improving collaboration
- Streamlining the review approval process1

More than half of consumers

constantly or frequently interact with multiple devices at once and engage on multiple channels such as a brand's website, in-store, and social media.3

managment. By replacing an outdated DAM with one that

Unify campaign

integrates with other systems, whether that's a CRM or a CMS, you can create unified campaigns across all systems and channels.

channels. A DAM that automatically resizes images and videos to any size or format makes it

Master multiple

easier for you to rapidly get more content to more channels.







in KPIs when they used automated personalization.6 Percentage of

consumers who

interests and

say they prefer ads

Percentage of

marketers who saw an improvement



shopping habits.7

An intelligent DAM equipped with machinelearning technologies to automate the creation and delivery of content increases your ability to deliver personalized experiences to all audiences.

Perfect content

personalization.

variations of the same asset and deliver them on the fly to a particular customer at a specific time on a certain channel.

Be responsive,

To meet customer expectations for

can automatically generate different

responsive content, you need a DAM that

always.



Percentage of millennials who place a high

Amount of customers who won't purchase from a brand if the content is not relevant to them.8

costs by eliminating duplicative efforts on creating assets that already exist and

increasing reuse of existing content.10

tagging efforts.11

workflows by automating metadata

Manage metadata

effortlessly. An intelligent DAM can automate the process of tagging images with helpful keywords that fit with your brand's taxonomy, making it faster and easier to find the right assets.

Accumulate analytics for greater insights.

By using a DAM that provides metrics on

experiences impact your business results.

how various assets perform, you gain

insights into how different creative

Nuxeo, October 2017.



How people interact with your 뻬 content

different devices

How interaction changes on

What content is performing best

A next-generation DAM can

provide analytics on the following:

Drive higher customer engagement and retention when you can release

experiences flow.

Let the

Learn more

more personalized content faster with Adobe Experience Manager Assets.



⁷ David Kirkpatrick, "Study: 71 Percent of Consumers Prefer Personalized Ads," Marketing Dive, May 9, 2016. "Top 5 Traits of a Winning Digital Asset Management Platform," IDC Technology Spotlight, sponsored by ² Michael Plimsoll, "<u>Optimising FSI Customer Experiences, Part 2: Content Velocity</u>," Adobe Digital Experience Blog, November 15, 2017. 8 "2018 Adobe Consumer Content Survey," Adobe, 2018. 9 "2018 Adobe Consumer Content Survey," Adobe, 2018. 10 "2018 Adobe Consumer Content Survey." Adobe, 2018.