Workfront package features

Adobe Workfront

Work Management. Built for the enterprise.

WORK MANAGEMENT

◑ Some features   ● All features   ✓ Included   − Not included

	Select	Prime	Ultimate
Work Management	●	●	●
Plan & assign work	✓	✓	✓
Project templates	✓	✓	✓
Programs & portfolios	✓	✓	✓
Time tracking	✓	✓	✓
Enhanced analytics	✓	✓	✓
AI summary assistant	✓	✓	✓
Demand Management	●	●	●
Request queues with auto-routing	✓	✓	✓
Custom forms & logic	✓	✓	✓
Automated approvals on request	✓	✓	✓
Strategic Portfolio Planning	−	●	●
Business case	−	✓	✓
Alignment scorecards	−	✓	✓
Portfolio optimizer	−	✓	✓
Resource Management	●	●	●
Team scheduling	✓	✓	✓
Project scheduling	✓	✓	✓
Global resource scheduling	✓	✓	✓
Resource planning	✓	✓	✓
Review & Approval	●	●	●
Review & approval capabilities	✓	✓	✓
Multimedia content support (static, web, and audio/video)	✓	✓	✓
Configurable multistage approval workflows	✓	✓	✓
Interactive content review	✓	✓	✓
Side-by-side comparison	✓	✓	✓
Unlimited proof generation	✓	✓	✓
Mobile proofing	✓	✓	✓
Custom decisions and roles	✓	✓	✓
Electronic signatures, private stages, and security controls	✓	✓	✓
Views & Hybrid Work Management	●	●	●
Workfront home	✓	✓	✓
Workfront boards	✓	✓	✓
Agile Scrum	✓	✓	✓
Agile Kanban	✓	✓	✓
Waterfall	✓	✓	✓
PPM	✓	✓	✓
Mobile apps	✓	✓	✓
Document storage integrations	✓	✓	✓
Productivity app integrations	✓	✓	✓
Creative Cloud app integrations	✓	✓	✓

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Work Management	Add-On Products	Integrations	Enterprise Mgmt	FAQs	Security & Support

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ADD-ON PRODUCTS

$ Additional Cost ✓ Included - Not included

	Select	Prime	Ultimate
Workfront Planning – Centralizing your planning efforts and connect plans directly to execution to build a marketing system of record and visualize the entire marketing lifecycle.	$	$	$
Workfront Fusion – Connect your business-critical systems and applications, create custom workflows, and automate everyday tasks to accelerate work.	$	$	✓
Data Connect – Establish a connection to pull Workfront data into your BI tool of choice to augment 3rd party sources or view workflow data over time.	$	$	✓
Scenario Planner – Responsive planning that continuously updates scenarios based on feedback and intuitively recommends the best path forward.	-	-	✓
Goals – Show how each project supports company goals and track daily progress to drive measurable business outcomes.	-	-	✓
HIPAA-Ready Package	$	✓	✓
Bring Your Own Encryption Key (BYOK)	$	$	$

INTEGRATIONS

	Select	Prime	Ultimate
Adobe Experience Manager Assets Integration – Adobe Workfront for Experience Manager Assets creates connectivity between products, bringing efficiency to your production lifecycle.	✓	✓	✓
Adobe Creative Cloud Integrations – Connecting Creative Cloud and Workfront allows creatives to access work, collaborate, log time, and review assets, all from the tool of their choice.	✓	✓	✓
Document webhooks	✓	✓	✓
REST API access	3000/ license/ 24 hrs	Unlimited	Unlimited
Event subscriptions	3000/ license/ 24 hrs	Unlimited	Unlimited
Slack	✓	✓	✓
Jira	✓	✓	✓
Salesforce	✓	✓	✓
Google Drive	✓	✓	✓
Google Team Drive	✓	✓	✓
Dropbox	✓	✓	✓
Box	✓	✓	✓
SharePoint	✓	✓	✓
Microsoft Teams	✓	✓	✓
Microsoft One Drive	✓	✓	✓
Microsoft Outlook	✓	✓	✓
Microsoft Outlook Calendar	✓	✓	✓

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ENTERPRISE MANAGEMENT

◑ Some features   ● All features   ✓ Included   − Not included

	Select	Prime	Ultimate
Enterprise Administration, Security, & Compliance	◑	●	●
Encryption at rest	✓	✓	✓
Single sign-on	✓	✓	✓
Group administrator	✓	✓	✓
Group license management	✓	✓	✓
Advanced enterprise controls	-	✓	✓
Allowlist IP	-	✓	✓
Reporting	●	●	●
Dashboards	✓	✓	✓
Unlimited project, task, hour, issue, user, and timesheet reports	✓	✓	✓
Unlimited custom reporting for over 50 workflow elements	✓	✓	✓
Utilization reporting	✓	✓	✓
Collaboration	●	●	●
Unlimited custom reporting for over 50 workflow elements	✓	✓	✓
Unlimited work contributors	✓	✓	✓
Unlimited reporting viewers	✓	✓	✓
Customization	◑	◑	●
Terminology	✓	✓	✓
Layout templates	✓	✓	✓
Blueprints	✓	✓	✓
Custom fields	✓	✓	✓
Business Rules	-	-	✓
Sandbox Access & Storage	◑	●	●
Data storage per user	30GB	60GB	60GB
Preview sandbox	✓	✓	✓
Custom refresh sandbox	1	2	2
Environment Promotion	-	✓	✓
Education & Support	●	●	●
Ultimate Support - Personalized, proactive, & prioritized	$	$	$
Expert Support - Best-in-class support	✓	✓	✓
24x7x365 Support for business-critical issues	✓	✓	✓
Initial response time for business-critical issues	1 Hour	1 Hour	1 Hour
Allotted authorized support contacts	Up to 4	Up to 4	Up to 4
Contact methods	Webform + Phone	Webform + Phone	Webform + Phone
On-demand case escalation	✓	✓	✓
Access to Experience League	✓	✓	✓

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FREQUENTLY ASKED QUESTIONS

How many users are supported in each plan?

Our plans support your company and processes. You can purchase any number of licenses within each plan based on your needs. Some plans do have a minimum number of licenses required for purchase. Contact us for more information and we can talk through your specific needs.

Can I add to or change plan after purchasing?

Absolutely. Many customers start in one plan and quickly move to another with more functionality. We recommend starting with the plan that supports all of your needs and then we can grow and expand as necessary.

Does Adobe Workfront service international companies?

We help many international companies with our 24/7 service and support.